FOR AUDIOLOGISTS & CLINICIANS · REFERRAL GUIDE

# Nicholas Scarcliffe

## Hard-of-Hearing Mentor & Life Coach

You restore access to sound. What your patients do with it is decided between your appointments.

In the meeting, the classroom, the interview and the first weeks after diagnosis, what your patients carry past your appointment time, practical and emotional alike, needs somewhere to go. Born with profound hearing loss, aided since age two and educated in mainstream schools without sign language, I am an ICF Level 2 coach (in progress). I offer your patients **Mentoring & Life Coaching**: a structured, boundaried service outside the clinic that complements your care and never substitutes for it.

### WHAT YOUR PATIENTS GAIN

YOUR PAEDIATRIC CASELOAD

#### Parents Who See The Path

Hearing parents of a newly identified child receive realistic hope from someone who has lived the path from first fitting to adulthood: support that reinforces the plan you set. I give no clinical advice and take no position on device or communication choices.

YOUR TEENAGE PATIENTS · 13+

#### Confidence To Wear It

We work on the realities around the fitting: actually wearing the technology, self-advocacy at school, being teased or made the subject of jokes and confidence with friends. A parent joins each session or agrees in writing to sessions without them.

ADULT & LATE-DEAFENED PATIENTS

#### Strategy For Real Life

We cover meetings, careers, workplace accommodations and relationships, with practical strategy from lived experience, held to coaching discipline. When a patient's struggle is social or emotional rather than technical, I am there for that too, with referral to specialist support where it is needed.

### WHEN A REFERRAL FITS

- Well aided, yet still struggling at work or school.
- Parents overwhelmed in the weeks after identification.
- A teenager resisting their devices, or losing confidence.
- An adult adjusting to sudden hearing loss, a new implant or a changed working life.
- Anyone who needs real time to talk (about daily life, social or emotional) with someone who understands it from the inside.

### HOW A REFERRAL WORKS

1. **You contact me** by phone, video, WhatsApp or email. We discuss the situation in general terms, with nothing that could identify the patient.
2. **If it fits, you introduce me**, with the patient's consent, in whatever way suits your clinic.
3. **They book a free discovery call** of 15 to 30 minutes. Where I am not the right fit, I say so and point to something better.
4. **Your care plan, respected.** There are no referral fees, ever, in either direction, and I report back only with the client's written consent.

### WHAT YOUR REFERRAL STANDS ON

- **ICF Code Of Ethics**: confidentiality covers every part of every session.
- **Informed Consent**: every client signs the Client Agreement electronically; a parent consents for ages 13 to 17.
- **Access & Records**: live captions are available on every call, and a session is recorded only with the client's verbal consent.
- **Scope**: not therapy, counselling, psychology or clinical care of any kind.

Your patients will never be given advice that belongs to you.

REFER WITH CONFIDENCE

## For The Questions That Run Past Your Appointment Time

It starts with one confidential conversation, by telephone, video or WhatsApp, whichever suits your clinic. The referral form is at **hohcoach.com/clinicians-and-audiologists**.

Scan To Refer

ICF-Trained · ICF Level 2 Coach (In Progress)
ACC (In Progress) · Working Towards PCC
MSc · Dip CII · 36 Years Of Lived Experience

**Nicholas Scarcliffe · Mentoring & Life Coaching**
Sessions worldwide by video · UK +44 7777 517553 · WhatsApp +971 58 882 2795
WhatsApp and email via the website · linkedin.com/in/nicholasscarcliffe

This is mentoring and coaching, not a clinical service. No outcomes are promised. The full Disclaimer is on the website.